



# West River Cooperative Telephone Co.

801 Coleman Ave.

P. O. Box 39

Bison, SD 57620

Received & Inspected

June 28, 2012

JUL 05 2012

FCC Mail Room

To: Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 – 12<sup>th</sup> Street, NW  
Washington, DC 20554

Administrator  
Universal Service Administrative Company  
2000 L Street, NW, Suite 200  
Washington, DC 20036

✓ Montana Public Service Commission  
1701 Prospect Avenue  
P.O. Box 202601  
Helena, MT. 59620-2601

RE: WC Docket No. 10-90  
Reporting Requirements Pursuant to 47 CFR § 54.313(a)(2) through (a)(6) and (h)

The attached information is being submitted by West River Cooperative Telephone Company pursuant to WC Docket No. 10-90 as specified in Public Notice DA 12-279 released on May 8, 2012.

Please contact me if you have any questions.

Sincerely,

  
Jerry P. Reisenauer, General Manager

Attachment

No. of Copies Held  
LW ABCDE 0

**47 CFR § 54.313 Annual Report  
WC Docket No. 10-90**

Name of Company: West River Cooperative Telephone Company

Address of Company: 801 Coleman Ave., PO Box 39, Bison, SD 57620

Study Area Code (SAC): 391689

Name and Title of Officer Certifying Information: Jerry P. Reisenauer

**§ 54.313(a)(2) – Outage Information**

The Company did not have any outages in 2011 of at least 30 minutes in duration that affected at least ten percent of its end users or that affected a 911 special facility.

**§ 54.313(a)(3) – Unfulfilled Requests for Service**

The Company did not have any unfulfilled service requests during the year 2011.

**§ 54.313(a)(4) – Complaints**

The Company had no complaints per 1,000 connections (fixed or mobile) for the year 2011.

**§ 54.313(a)(5) – Service Quality and Consumer Protection**

The Company certifies that it is complying with applicable service quality standards and consumer protection rules.

**§ 54.313(a)(6) – Emergency Situations**

The Company certifies that it is able to function in emergency situations as set forth in § 54.202(a)(2). Specifically, the Company has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

The Company has no residential rates (including states fees) that are below the Local Urban Rate Floor of \$10.00.

I Jerry P. Reisenauer certify that I am an officer of the company named above and that I can certify under penalty of perjury to the accuracy of the information provided herein and make the certifications required by § 54.313.

  
\_\_\_\_\_  
Signature of Certifying Officer

Jerry P. Reisenauer  
\_\_\_\_\_  
Name

General Manager  
\_\_\_\_\_  
Title

June 28, 2012  
\_\_\_\_\_  
Date